

Dear Valued Customer,

Ware Insurance is dedicated to helping you prepare for the 2020 Hurricane season. Our agency recommends you take the following action steps.

- 1. Locate your policy number(s) and keep it handy as you will need it in the event of a loss. If you cannot locate your policy, please contact your representative at Ware Insurance during our normal business hours (8:00 am 4:30 pm M F).
- 2. Locate your carriers' claim department phone number located in the policy documents.

In the event of a loss, we recommend that you take the following action steps.

- 1. When safe, secure your property with the assistance of a restoration company if necessary (list attached).
- 2. Contact your local first responders (911).
- Contact your insurance company to report a claim. You may also contact Tara Frederick, your Claims Advocate at Ware Insurance (757) 490-1166. For emergencies outside of our normal business hours call (757) 869-1384 email at taraf@wareinsurance.com.

We also recommend contacting the following organizations that can offer immediate help after a loss.

- 1. The American Red Cross (703) 584-8400
- 2. FEMA (800) 621-3362
- 3. VA Natural Gas (877) 572-3342
- 4. Dominion Energy (866) 366-4357

Our goal is to make sure you are prepared in the event of a loss and to assist you should a loss occur. We value your business and thank you for trusting Ware Insurance as your insurance agent.

Sincerely,

Sidney S. Kellam, II

Sidney S. Kellam, II President Ware Insurance

RESTORATION COMPANIES

- 1. Deas Builder & Remodeler Inc. (757) 591-7295
- 2. Full Circle Contracting and Environmental POC Andrew Fry (757) 477-0989 or cell (804) 725-6187
- 3. Peerless Carpet Care & Restoration Services POC Mark Crews (757) 847-6300
- 4. Jenkins Restoration POC Bob Miner (757) 747-6364 or cell (757) 298-5578
- 5. Water Damage Solutions POC Steve Kellogg (757) 490-9110
- 6. Aresco of Tidewater POC David Carr (757) 486-6878 or cell (757) 407-3487

When calling a restoration company, please reference Ware Insurance.

This is an informative email to our clients. We try very hard not to overwhelm you with our emails but felt like this is very important information for you to keep on file. If you have any questions about this information, please call or email your Producer or Account Manager.

AN INDEPENDENT INSURANCE AGENCY BUSINESS·LIFE/HEALTH -- EMPLOYEE BENEFITS - BONDS - HOME - AUTO - FLOOD 141 BUSINESS PARK DRIVE, VIRGINIA BEACH, VA 23462 P 757.490.1166 F 757.671.9073 WAREINSURANCE.COM